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West Street/Bassett Road
Leighton Buzzard,
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Telephone 01525 851888
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Dear Patient,

Changes to Europa House Surgery

As part of the long term plan to provide improved services to our patients, it has become increasingly difficult to continue to function in our present building. As you are aware, our building does not offer the capacity that we would like to deliver, nor does it meet with the current legislation of the Disability Discrimination Act.

As such, we would like to take this opportunity to advise you that plans are underway to relocate the surgery to bespoke premises in Ridgeway Court, which is on Grovebury Road. As part of the improvement, The Lake House Surgery, which is currently located in Lake Street (opposite Cox and Robinson's Pharmacy), will join with us to form a new surgery. The name of the surgery will then change to

The Grovebury Road Surgery.

GPs from both practices have been in discussions over the past months to identify ways in which both practices can work together to expand their services and meet local demand.

We have also used this opportunity to look at improving our current facilities and will be planning to move to spacious, new premises which will enable us to provide:

- Improved building facilities and more rooms available for clinics
- Improved parking facilities
- Continued treatment by your own GP as well as access to other GPs with additional medical specialities.

These changes would be scheduled to take place by April this year.

Would I be able to still see my GP?

Yes. Patients registered with us will remain registered with us and be able to see their usual doctor. These plans would also mean there would be an increase in the number of GPs and nurses available to provide advice and support. Patients will also be able to choose to see any doctor within the surgery.

Where is the new practice planned to be located?

The premises that we are looking to locate to is at Grovebury Road, Leighton Buzzard, LU7 4FF. A map has been enclosed to show road and bus routes.

How would I get there?

The map enclosed also has details of how to get to the surgery by road, on foot and public transport. There will be adequate car parking spaces and dedicated parking spaces for blue badge holders.

How do I get more information?

Plans for the new premises will be available for people to view in the waiting/reception area from mid January.

Alternatively, you can also come to one of our information drop-in sessions where you can talk to staff to address any queries or concerns.

When	Where
Thursday 19 January 2012 13.00-14.00	Europa House Surgery
Tuesday 7 February 2012 10.00-12.00	Leighton Buzzard Library, Lake St
Thursday 23 February 2012 17.30-19.30	Leighton Buzzard Tennis Club, Bell Close

It is important to us to address any queries or concerns that you may have. We will also ensure you are kept informed and updated about the plans over the coming months as the plans develop. If you require any further information or have any questions, please contact:

By telephone

You can call NHS Bedfordshire on 01234 897205 or 01234 897211.

By e-mail enquiries@bedfordshire.nhs.uk

On the web

Information, including a copy of this letter, will be available to view and download at the below websites.

www.europahouse.org.uk
www.bedfordshire.nhs.uk

This letter has been sent to all patients aged 16 and over registered at the practice. If you have children under the age of 16, please share any information in this letter with them, as you feel appropriate.

We believe that the relocation of our surgery will be of great benefit, to everyone and it will be an important move in order to continue delivering and improving quality health services for local residents. We would like to thank you for your commitment to our practice and hope that you will support us during these changes.

Yours sincerely

S Sivakumar

T Sathiyaseelan

Dr S Sivakumar

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