

Dear Patient,

### **Future plans for The Lake House Surgery**

We have been looking at how we can continue to provide and expand our services as patient list sizes are expected to grow with new housing developments planned for the area. As such, I believe it will be increasingly difficult for The Lake House Surgery to continue functioning as a single GP practice, under national legislation.

I would like to take this opportunity to advise you that plans are underway to join The Lake House Surgery with Europa House Surgery (West Street) to create one surgery. GPs from each practice have been in discussions over the past months to identify ways in which both practices can work together to expand their services and meet local demand.

This would mean that these two practices would become one practice.

We have also used this opportunity to look at improving our current facilities and will be planning to move to spacious new premises, which will enable us to provide:

- improved building facilities and more rooms available for clinics
- 20-30 parking spaces
- continued treatment by your own GP as well as access to other GPs with additional medical specialities.

These changes would be scheduled to take place in April 2012 and we will contact you to provide further information over the coming months. In the meantime, I hope you find the below information of use:

#### **Would I be able to still see my GP?**

Yes. Patients registered with Dr Day would remain registered with him and be able to see him. These plans would also mean there would be an increase in the number of GPs and nurses available to provide advice and support. Patients could also see GPs who specialise in certain areas of healthcare and there will be a female GP available daily.

**Where is the new practice planned to be located?**

The premises that we are looking to locate to is at Grovebury Road, Leighton Buzzard, LU7 4FF. A map has been enclosed to provide more information.

**How would I get there?**

The map enclosed also has details of how to get to the surgery by road, on foot and public transport.

There is a car park available for patients (20–30 spaces) and dedicated parking spaces for blue badge holders.

**How do I get more information?**

Plans for the new premises will be available for patients to view in the Lake House reception area from January onwards.

Alternatively, you can also come to one of our information drop-in sessions where you can talk to staff from The Lake House Surgery, NHS Bedfordshire (Primary Care Trust) and The Lake House Surgery Patient Participation Group to address any queries or concerns.

<b>When</b>		<b>Where</b>
Saturday 21 January 2012	10.00-12.00	The Lake House Surgery
Tuesday 7 February 2012	10.00-12.00	Leighton Buzzard Library, Lake Street
Thursday 23 February 2012	17.30-19.30	Leighton Buzzard Tennis Club, Bell Close, Lake Street

As a valued patient, it is important to us to address any queries or concerns that you may have. We will also ensure you are kept informed and updated about the plans over the coming months as they develop. If you require any further information or have any questions, please contact:

**By telephone**

You can call NHS Bedfordshire on 01234 897205 or 01234 897211.

**By e-mail**

[enquiries@bedfordshire.nhs.uk](mailto:enquiries@bedfordshire.nhs.uk)

**On the web**

Information, including a copy of this letter, will be available to view and download at the below websites.

[www.lakehousesurgery.co.uk](http://www.lakehousesurgery.co.uk)

[www.bedfordshire.nhs.uk](http://www.bedfordshire.nhs.uk)

This letter has been sent to all patients aged 16 and over registered at The Lake House practice. If you have children under the age of 16, please share any information in this letter with them, as you feel appropriate.

**Patient Survey**

The Lake House Surgery Patient Participation Group has designed a survey to find out your views and experiences of this surgery. We would appreciate a few minutes of your time to complete the form enclosed with this letter and to tell us what you think.

I believe that the relocation of our surgery will be of great benefit to everyone and that it will be an important move to ensure we can continue delivering and improving quality health services for local residents.

I would like to thank you for your commitment to our practice and hope that you will support us during these changes.

Yours sincerely

A handwritten signature in black ink, appearing to be 'AD', written in a cursive style.

Dr Anthony Day